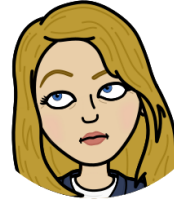


Technical Issues Getting Into Class?

TECH ISSUES?



Can't login to Schoology?

- 1) On the App - are you logging through your school AND entering in Robert J Elkington Middle School NOT ISD 318.
- 2) Try web based - go to grhs.schoology.com. Login with your school email.
- 3) Is your Schoology app updated? Go to Self-Service and reinstall Schoology.

Zoom Won't Work?

- 1) Is it updated?
- 2) Email your teacher and ask for the link to be emailed to you.
- 3) Still can't get Zoom on your device? Email Acarlisle@isd318.org. You may need to bring the device to RJEMS to have it put on by us.

Still Can't get in?

- 1) **Email** your teacher immediately (before or right as class is starting.) IF your email or internet are not working, you must call RJEMS at 218-327-5800.
- 2) If you do NOT contact your teacher(s) (or the office if you can't email your teacher), you WILL be marked absent.
- 3) You are still responsible for the day's assignment.
 - a) Go into Schoology and complete the daily assignment. If you can't get into Schoology we will email you your assignment.

